

GIS - Bug #12701

Weather Station not showing data since 24 July 2021

11/08/2021 16:25 - Giulio Di Anastasio

Status:	Resolved	Start date:	11/08/2021
Priority:	Normal	Due date:	
Assignee:	Philippe May	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description			
I just checked the Weather Station graph in the Gisaf Dashboards, and I noticed that there are no data since the 24th of July 2021. Kindly have a look at it Thanks Giulio			

History

#1 - 11/08/2021 16:45 - Philippe May

- Status changed from New to In Progress

Yes, i also just noticed it.

#2 - 12/08/2021 12:21 - Philippe May

- Status changed from In Progress to Resolved

- Imported the missing data from AmbientWeather -> OK.
- Restarted the task that collects real time data -> OK, seems to be stable.
- Checked the logs of the 24th July to understand the reason for that failure: nothing relevant.

This might coincide with power shutdown in CSR, network issues with Aurinoco, service failure from AmbientWeather, ...

Closing this issue now. If this kind of failure becomes recurrent, then more analysis will be justified.