Gisaf - Support #13106

Errors

27/10/2021 11:20 - Bala Ramachandran

Status:	New		**Start date:**	27/10/2021
Priority:	Normal		**Due date:**	
Assignee:	Bala Ramachandran		**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:			**Spent time:**	0.00 hour

Description

i couldn't download Geo package from the gisaf it's giving error.

please refer the attached image

History

#1 - 27/10/2021 11:21 - Bala Ramachandran

- File Error.png added

#2 - 27/10/2021 12:04 - Philippe May

- Assignee changed from Philippe May to Bala Ramachandran

Bala, "Errors" is not a proper title for a ticket!!

Please fix this first.

#3 - 27/10/2021 17:02 - Philippe May

This issue is fixed (see technical details below).

But, i insist that **the titles of the tickets must not be something like: "ERROR"**. If Bala doesn't understand that, can you please, Selvarani or Giulio, help him understand?

Found this error in the system logs: 'ERROR:fiona._env:PROJ: proj_create_from_database: Cannot find proj.db' .

This pointed to environment variable that were necessary for previous versions of fiona/gdal, set in /etc/systemd/system/gisaf-worker.service@: GDAL_DATA and PROJ_LIB.

Removing these fixed the issue.

Files

Error.png	114 KB	27/10/2021	Bala Ramachandran