Gisaf - Support #13202

Gisaf is showing error

12/11/2021 11:27 - Selvarani C

Status:	Resolved		**Start date:**	12/11/2021
Priority:	Normal		**Due date:**	
Assignee:	Philippe May		**% Done:**	100%
Category:			**Estimated time:**	0.00 hour
Target version:			**Spent time:**	0.00 hour

Description

Hi Philippe,

when we are selecting the layers under the Minor groups, It's showing a error has below shown.
So please check it.

Thanks.

Related issues:

Related to GIS - Support #13203: Redis server: fix warning relarted to memory...	**In Progress**	**12/11/2021**

History

#1 - 12/11/2021 12:51 - Philippe May

- % Done changed from 0 to 100

- Status changed from New to Resolved

I just restarted the Gisaf service and it looks OK.

Will investigate further if this error pops up again.

~~ Technical details below ~~

I checked the logs and could not find any obvious reason. Clearly something related to the connection with the redis server:

```
Nov 12 12:39:42 gisaf2 python[3690]: ERROR:graphql.execution.utils:Traceback (most recent call last):
Nov 12 12:39:42 gisaf2 python[3690]:   File "/usr/local/lib/venv/gisaf/lib/python3.9/site-packages/promise/pro
mise.py", line 844, in handle_future_result
Nov 12 12:39:42 gisaf2 python[3690]:     resolve(future.result())
Nov 12 12:39:42 gisaf2 python[3690]:   File "/usr/local/lib/gisaf_src/gisaf/graphql_api.py", line 750, in reso
lve_mapboxStyle
Nov 12 12:39:42 gisaf2 python[3690]:     ttag = await redis_store.get_ttag(ttag_channel)
Nov 12 12:39:42 gisaf2 python[3690]:   File "/usr/local/lib/gisaf_src/gisaf/redis_tools.py", line 327, in get_
ttag
Nov 12 12:39:42 gisaf2 python[3690]:     If no ttag is know, create one as now.
Nov 12 12:39:42 gisaf2 python[3690]:   File "/usr/local/lib/venv/gisaf/lib/python3.9/site-packages/aioredis/co
mmands/string.py", line 85, in get
Nov 12 12:39:42 gisaf2 python[3690]:     return self.execute(b'GET', key, encoding=encoding)
Nov 12 12:39:42 gisaf2 python[3690]:   File "/usr/local/lib/venv/gisaf/lib/python3.9/site-packages/aioredis/co
mmands/__init__.py", line 51, in execute
Nov 12 12:39:42 gisaf2 python[3690]:     return self._pool_or_conn.execute(command, *args, **kwargs)
Nov 12 12:39:42 gisaf2 python[3690]:   File "/usr/local/lib/venv/gisaf/lib/python3.9/site-packages/aioredis/co
nnection.py", line 322, in execute
Nov 12 12:39:42 gisaf2 python[3690]:     raise ConnectionClosedError(msg)
Nov 12 12:39:42 gisaf2 python[3690]: graphql.error.located_error.GraphQLLocatedError: Reader at end of file
```

#2 - 12/11/2021 12:59 - Philippe May

Suspecting an issue with redis and low memory, follow up: [#13203](#13203).

#3 - 12/11/2021 12:59 - Philippe May

- Related to Support #13203: Redis server: fix warning relarted to memory allocation added

Files

Gisaf Error.png	554 KB	12/11/2021	Selvarani C