GIS - Support #13447

Server down due to electrical power cut

31/12/2021 16:33 - Giulio Di Anastasio

Status:	Resolved		Start date:	31/12/2021
Priority:	Urgent		Due date:	
Assignee:	Philippe May		% Done:	0%
Category:			Estimated time:	0.00 hour
Target version:			Spent time:	0.00 hour

Description

Dear Philippe,
today there was some problem with electric power supply, and the server went down.
Selvarani tried to switch it back on but it does not work

Thanks

History

#1 - 31/12/2021 16:39 - Philippe May

OK, i can reach the server, will update soon.

#2 - 31/12/2021 16:47 - Philippe May

The "gisaf.csr.av" virtual machine was not running, i started it manually and it's all fine.

It's supposed to start automatically, I'm checking to understand why it didn't.

#3 - 31/12/2021 16:54 - Philippe May

- Status changed from New to Resolved

Found in the log:

```
internal error: Failed to autostart VM 'gisaf2.csr.av': operation failed: Failed to balloon domain0 memory
```

I have some memory of such a message before. This kind of intermittent behavior during boot time, when a lot of activity is going on concurrently, is typical of a "race condition" (https://en.wikipedia.org/wiki/Race_condition).

Memory is currently only 8GB, and an upgrade to add 16GB is on the way. So, i'm closing the issue now as i expect memory management will be way less of an headache soon.

#4 - 31/12/2021 17:02 - Philippe May

I just found that the server was down again rage.png

#5 - 31/12/2021 17:14 - Philippe May

It was up for few minutes, then it's down again!!! Poor server.