Gisaf - Support #13681

Gisaf isn't Connecting

18/02/2022 16:48 - Selvarani C

Status:	Resolved	**Start date:**	18/02/2022
Priority:	Normal	**Due date:**	
Assignee:	Philippe May	**% Done:**	0%
Category:		**Estimated time:**	0.00 hour
Target version:		**Spent time:**	0.00 hour

Description

Hi Philippe,

Gisaf isn't connecting. So please check.

History

#1 - 18/02/2022 17:36 - Philippe May

After call with Giulio on site, and reboot of the server, i still cannot log in remotely, and need to check in person tomorrow morning.

#2 - 19/02/2022 11:01 - Philippe May

- Status changed from New to Resolved

I found that the virtual machine for database (gisdb) was not started automatically. Booting manually -> OK:

```
root@dream:~# virsh start gisdb.csr.av
```

I think that the root cause is a lack of available RAM at boot time. There's a "race condition" between the VMs at boot time, and usually the VM "jupyter.csr.av" fails to boot. This is the first time - as i remember - that gisdb is the one which does not start.

Files

Isn_t Connecting.png	86.8 KB	18/02/2022	Selvarani C