

GIS - Support #13847

Gisaf not responding

30/03/2022 17:19 - Giulio Di Anastasio

Status:	New	Start date:	30/03/2022
Priority:	Urgent	Due date:	
Assignee:	Philippe May	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description			
<p>Today there was power cut for the whole day. At a certain point there was not even Internet connection at the office. Then Internet was restored, but Gisaf is still not connecting, and if I press Shift-F5 I get a "502 Bad Gateway - nginx" error message. We tried to switch the server off, and then on again, but to no avail</p> <p>Kindly help if you can Thanks Giulio</p>			

History

#1 - 30/03/2022 17:27 - Philippe May

I cannot log in to the console and the server is not online at all. I'll have to come physically to the office.

#2 - 01/04/2022 15:52 - Giulio Di Anastasio

Dear Philippe,
Sorry to disturb you but Gisaf is down again today.

Please check into it as soon as you can

Thanks
Giulio

#3 - 01/04/2022 17:08 - Philippe May

I cannot connect at all right now, and will need to go again to CSR tomorrow morning.