

## GIS - Support #13991

### Gisaf is again hung

30/04/2022 12:51 - Giulio Di Anastasio

<b>Status:</b>	In Progress	<b>Start date:</b>	30/04/2022
<b>Priority:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>	Philippe May	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Description</b>			
This morning I tried to open Gisaf, but it looks it is hung again...			
Please let me know if I need to do anything about the physical server			

### History

#### #1 - 30/04/2022 14:01 - Philippe May

- Priority changed from Urgent to High
- Status changed from New to In Progress

Just restarted the gisaf service and it's OK now.

But i still don't know what is the root cause. Maybe related to [#13985](#). Keeping this ticket open until i have found the reason behind these freezes.