Gisaf - Support #15315

Gisaf is not Connected

03/01/2024 11:03 - Selvarani C

Status:	Resolved		**Start date:**	03/01/2024
Priority:	Normal		**Due date:**	
Assignee:	Philippe May		**% Done:**	0%
Category:			**Estimated time:**	0.00 hour
Target version:			**Spent time:**	0.00 hour

Description

This Morning the server was off, so i turned it ON.
but still the Gisaf is not connecting.

The error is "Network error:Bad Gateway"

History

#1 - 03/01/2024 11:14 - Philippe May

- Status changed from New to Resolved

I just restarted the gisaf service and it's OK now.

Reason: not sure. There was some strange message in the logs related to the connection to the database. I'll not bang my head for that now, because it's in the "software stack" that will be removed soon.