# GIS - Support #7120

## High CPU usage on the server (dom0)

23/11/2018 12:09 - Philippe May

Status: Start date: In Progress 23/11/2018 **Priority:** Normal Due date: % Done: Assignee: Philippe May 0% Category: **Estimated time:** 0.00 hour Target version: Spent time: 0.00 hour

**Description** 

System (bare metal, domUs are kinda OK) is slow, etc: top shows ~100% of kworker on the dom0.

### History

#### #1 - 23/11/2018 12:22 - Philippe May

Installed perf and linux-perf-4.18.

Run perf top: acpi issue?

Seen in <a href="https://bbs.archlinux.org/viewtopic.php?id=223799">https://bbs.archlinux.org/viewtopic.php?id=223799</a>, run:

grep . -r /sys/firmware/acpi/interrupts

/sys/firmware/acpi/interrupts/gpe6F has a very high number (of interrupts).

So:

echo "disable" >/sys/firmware/acpi/interrupts/gpe6F

Great, the damn ACPI doesn't flood the CPU with interrupts and load back to normal.

What is gpe6F? Bug in the BIOS firmware (it's a Dell PowerEdge T30/07T4MC, BIOS 1.0.12 12/06/2017)? No idea, but there's an update: <a href="https://www.dell.com/support/home/us/en/04/product-support/product/poweredge-t30/drivers">https://www.dell.com/support/home/us/en/04/product-support/product/poweredge-t30/drivers</a> (1.0.15).

#### So:

- Try firmware update and check if the problem reappears
- If yes, make the hack resilient over reboots

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### #2 - 26/02/2019 12:02 - Philippe May

Seen again last Saturday, 23/2/2018, rebooted the dom0.

Something strange: the running kernel (4.18.0-0.bpo.1-amd64) is marked from unknown source in apt and not updated. Need to install 4.19 from backports instead.

### #3 - 26/02/2019 12:54 - Philippe May

Kernel upgraded to 4.19.0-0.bpo.2-amd64 (including for the domUs, which use direct kernel boot, ie. provided by the dom0)

# #4 - 26/02/2019 13:10 - Philippe May

- Status changed from New to In Progress

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